

5 Year

Carpet Protection Plan



Do I need a carpet protection plan?



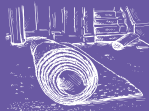
- It covers life's little accidents, such as food or drink spills and accidental damage to your carpet.



- When accidents happen, we have a team of trained experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our UK call centre.



- Wherever possible, our network of expert cleaning specialists and repair technicians will always try to remove the stain or repair the damage.



- If a repair isn't possible, we will source a replacement carpet.



- Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement carpet up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your carpet or £15,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

This Carpet Protection Plan meets the demands and needs of those who are eligible and wish to protect their carpet against accidental stains and accidental damage for 5 years.



So what am I actually covered for?

We'll cover you for accidents to your carpet that result in damage or staining.

Accidental stains examples include...

- ✓ **Drinks** such as red wine or coffee
- ✓ **Food** such as curry or pizza
- ✓ **Human & animal bodily fluids** such as blood or vomit
- ✓ **Ink** such as ballpoint pen, felt tip or permanent marker
- ✓ **Unidentifiable stains** (not as a result of a build-up)
- ✓ **Paint**
- ✓ **Make-up and toiletries**
- ✓ **Dye transfer** from jeans or newspaper (not as a result of a build-up)
- ✓ **Oil based stains** such as grease or tar
- ✓ **Adhesives and glues**
- ✓ **Bleaches** and other household cleaning products
- ✓ **Acidic liquids** such as vinegar and lemon juice

Accidental damage examples include ...

- ✓ **Tears and rips** caused by keys and belt buckles
- ✓ **Burns** caused by cigarettes

We do not cover for*:

- ✗ General cleaning
- ✗ Wear and tear
- ✗ Colour change
- ✗ Damage to the underlay
- ✗ Fitting costs

*This is not an exhaustive list, refer to the full terms and conditions for the complete list.





The legal bit



You can view the current summary terms and conditions at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the webpage which contains the relevant documents.

It is an important document which sets out the reasons why this 5 year Carpet Protection Plan is considered suitable, or the most suitable, for your particular needs, objectives and circumstances.

A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day to day care is down to you.

Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

