5 Year Carpet Protection Plan





LEE LONGLANDS

Do I need a carpet protection plan?



• It covers life's little accidents, such as food or drink spills and accidental damage.



 When accidents happen, we have a team of trained experts ready to repair damage and remove stains.
To make a claim, simply visit our website (guardsman. co.uk) or call our UK call centre.



• Wherever possible, our network of expert repair technicians and cleaning specialists always try to repair the damage. If a repair isn't possible, we would look to replace the carpet for you. If this is not available, we would invite you to reselect a new carpet.



 Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your carpet or £15,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

Complete peace of mind for you to enjoy your carpet

Any questions?

Don't hesitate to ask your sales advisor if you have any questions regarding the plan

So... what am I actually covered for?

Accidental stains resulting from...

- Drinks such as red wine or coffee
- Food such as curry or pizza
- Human & animal bodily fluids such as blood or vomit
- Ink such as ballpoint pen, felt tip or permanent marker
- Unidentifiable stains (not as a result of a build-up)
- Paint
- Make-up and toiletries

Accidental damage resulting from...

 Rips caused by keys, metal buckles and heels

- Dye transfer from jeans or newspaper (not as a result of a build-up)
- Oil-based stains such as grease or tar
- Adhesives and glues
- Bleaches and other household cleaning products
- Acidic liquids such as vinegar and lemon juice
- Burns caused by cigarettes and sparks from fires

We do not cover for⁺:

- ★ General cleaning
- ★ Wear and tear
- × Colour change

- ✗ Animal damage that has been allowed to accumulate
- ★ Damage to the underlay
- ★ Fitting costs

[†]This is not an exhaustive list, refer to the full terms and conditions for the complete list.





The legal bit



You can view the current summary terms and conditions at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the webpage which contains the relevant documents.

It is an important document which sets out the reasons why this 5 year Carpet Protection Plan is considered suitable, or the most suitable, for your particular needs, objectives and circumstances.

A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day to day care is down to you.

Visit www.safeclean.co.uk to find your local technicia and obtain a free quotation.



This Carpet Protection Plan meets the demands and needs of those who are eligible and wish to protect their carpet against accidental stains and accidental damage for 5 years.