

5 Year Furniture Protection Plan



GUARDSMAN
AN AMERICA COMPANY
FURNITURE PROFESSIONALS

Do I need a furniture protection plan?



- It covers life's little accidents, such as food or drink spills and accidental damage to your furniture.



- When accidents happen, we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our UK call centre.



- Wherever possible, our network of expert repair technicians and cleaning specialists always try to repair the damage.



- If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



- Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £15,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

Any questions?

Don't hesitate to ask your sales advisor if you have any questions regarding the plan.

So... what am I actually covered for?

We'll cover you for accidents to your fabric, leather, dining or bedroom furniture that result in damage and staining.

Accidental stains such as

- ✓ **Food** e.g. curry and pizza
- ✓ **Drinks** e.g. red wine and coffee
- ✓ **Human and animal bodily fluids** e.g. blood and vomit
- ✓ **Ink** e.g. ballpoint pen, felt tip and permanent marker
- ✓ **Paint**
- ✓ **Oil based stains** e.g. grease and tar
- ✓ **Dye transfer** from jeans or newspaper (not as a result of a build-up)
- ✓ **Adhesives and glues**
- ✓ **Bleaches** and other household cleaning products
- ✓ **Unidentifiable stains** (not as a result of a build-up)
- ✓ **Make-up and toiletries**
- ✓ **Acidic liquids** e.g. vinegar and lemon juice

Motion furniture top-up plan such as*

- ✓ **Mechanism** - failure, breaking or bending
- ✓ **Electrical** - failure of control box, transformers and motor
- ✓ **Wires** - breakages and cuts
- ✓ **Switches** - breakage, jamming or failure

*This plan covers for motion furniture failure, following the expiry of your manufacturer's guarantee. It is ONLY available when purchased in conjunction with a Guardsman 5 year protection plan.



Accidental damage such as

- ✓ **Tears and rips** e.g. caused by keys
- ✓ **Burns** e.g. caused by cigarettes
- ✓ **Pet scratches, bites or chews** (not as a result of a build-up)
- ✓ **Thread pulls** (to fabric upholstery)

We do not cover**

- ✗ General cleaning
- ✗ Wear and tear
- ✗ Colour change
- ✗ Damage caused by perspiration
- ✗ Frame damage or softening of interiors
- ✗ Animal damage that has been allowed to accumulate

** This is not an exhaustive list, refer to the full terms and conditions for the complete list





The legal bit



You can view the current summary terms and conditions at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the webpage which contains the relevant documents.

It is an important document which sets out the reasons why this 5 year Furniture Protection Plan is considered suitable, or the most suitable, for your particular needs, objectives and circumstances.



A Guardsman Protection Plan is not a substitute for regular care and cleaning. We'll take care of the accidents, but the day to day care is down to you. Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.