

5 Year Elite Protection Plan



Guardsman is a registered trademark. 81077 September 2021

The legal bit



You can view the current summary terms and conditions at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the webpage which contains the relevant documents.

It is an important document which sets out the reasons why this 5 year Furniture Protection Plan is considered suitable, or the most suitable, for your particular needs, objectives and circumstances.



A Guardsman Protection Plan is not a substitute for regular care and cleaning. We'll take care of the accidents, but the day to day care is down to you. Visit www.safe-clean.co.uk to find your local technician and obtain a free quotation.

This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.

Do I need a furniture protection plan?



- It covers life's little accidents, such as food or drink spills and accidental damage to your furniture.



- When accidents happen, we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our UK call centre.



- Wherever possible, our network of expert repair technicians and cleaning specialists always try to repair the damage.



- If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



- Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £25,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

We do not cover for†:

- ✗ General cleaning
- ✗ Wear and tear
- ✗ Colour change
- ✗ Damage caused by perspiration
- ✗ Frame damage or softening of interiors
- ✗ Damage to the mattress if a Guardsman approved mattress protector is not in use (Bed Plan only)
- ✗ Animal damage that has been allowed to accumulate

†This is not an exhaustive list, refer to the full terms and conditions for the complete list.



So what am I actually covered for?

We'll cover you for accidents to your fabric and leather upholstery, dining and cabinet furniture, beds and bedroom furniture that result in damage or staining.

Accidental stains examples include...

- ✓ **Drinks** such as red wine or coffee
- ✓ **Food** such as curry or pizza
- ✓ **Human & animal bodily fluids** such as blood or vomit
- ✓ **Ink** such as ballpoint pen, felt tip or permanent marker
- ✓ **Unidentifiable stains** (not as a result of a build-up)
- ✓ **Paint**
- ✓ **Make-up** and toiletries
- ✓ **Dye transfer** from jeans or newspaper (not as a result of a build-up)
- ✓ **Oil based stains** such as grease or tar
- ✓ **Adhesives and glues**
- ✓ **Bleaches** and other household cleaning products
- ✓ **Acidic liquids** such as vinegar and lemon juice

Accidental damage examples include ...

- ✓ **Tears and rips** caused by keys and belt buckles
- ✓ **Burns** caused by cigarettes
- ✓ **Thread pulls**
- ✓ **Pet scratches** (not as a result of a build-up)

In addition to the fabric or leather upholstery plan, you can also purchase the a top-up plan for recliner furniture*.

Recliner Mechanism top-up plan covers you against:

- ✓ **Mechanism** - failure, breaking or bending
- ✓ **Electrical** - failure of control box, transformers and motor
- ✓ **Wires** - breakages and cuts
- ✓ **Switches** - breakage, jamming or failure

*This plan covers for failure of a recliner mechanism, following the expiry of your manufacturer's guarantee. It is ONLY available when purchased in conjunction with a Guardsman 5 year protection plan.

