

# FISHPOOLS

The south east's largest quality furniture store



## 5 Year Bed Care Package

Accidents happen,  
but relax, we've got you  
covered.



**GUARDSMAN**  
AN AMYNTA COMPANY  
FURNITURE PROFESSIONALS



A complete care package to help you really enjoy your bed

## Guardsman Care Package = Protection Plan + Mattress Protector<sup>+</sup>



### 1. Bed Protection Plan for peace of mind

A protection plan is there to make sure you can really enjoy your bed. It gives you total peace of mind, knowing that if we can't repair the damage, we'll replace the damaged part or the item of furniture.



### 2. Mattress Protector

A mattress protector will prevent stains and keep your mattress free from dust mites. Luckily for you, as well as the protection plan you will also be given a Guardsman mattress protector making it a complete care package for your new bed.



### 3. Expert technician network

Our network of cleaning and repair technicians are the best in the industry and will always aim to repair the damage on their first visit!



<sup>+</sup>An insurance plan can only be sold as part of a care package including a mattress protector. Additional mattress protectors can be purchased separately.



# So what am I actually covered for?

## Accidental stains resulting from ...

- ✓ **Drinks** such as red wine or coffee
- ✓ **Food** such as curry or pizza
- ✓ **Human and animal bodily fluids** such as blood or vomit
- ✓ **Ink** such as ballpoint pen, felt tip or permanent marker
- ✓ **Unidentifiable stains**
- ✓ **Paint**
- ✓ **Make-up and toiletries**
- ✓ **Dye transfer from jeans or newspaper**  
(not as a result of a build up)
- ✓ **Oil based stains** such as grease or tar
- ✓ **Adhesives and glues**
- ✓ **Bleaches and other household cleaning products**

## Accidental damage resulting in ...

- ✓ **Tears and rips** caused by keys or belt buckles
- ✓ **Burns** caused by cigarettes
- ✓ **Thread pulls to fabric upholstery**
- ✓ **Scuffs and scratches to the covering leather**
- ✓ **Pet scratches** (not as a result of a build up)

## Our plans do not cover...

- ✗ **General cleaning**
- ✗ **Animal chewing**
- ✗ **Structural faults**
- ✗ **Damage or staining to the mattress protector**
- ✗ **Damage to the mattress** (if a mattress protector is not in place)
- ✗ **Wear and tear**
- ✗ **Cracking to leather upholstery**
- ✗ **Damage caused by perspiration**



## A healthier night's sleep

Most people lose around a pint of water in perspiration whilst in bed, which can be absorbed into the mattress if a protector is not in use. This becomes a perfect breeding ground for bacteria and mould, leading to dust mite infestation.

That's why it's so important to care for your mattress and use a protector!

### Guardsman Mattress Protectors have the following benefits:



#### Stay healthier

Effective in helping to reduce dust mites and bacteria from breeding inside the mattress, the common cause of asthma, eczema and rhinitis.



#### Prevent spills and stains

Waterproof membrane which allows heat and moisture out and stops liquid seeping in.



#### Machine washable

Machine washable and suitable for tumble or line drying.

### Choosing the right protector for you:



**Natural:** boasting a silky smooth lyocell fibre bringing effortless comfort. It's 100% organic and manufactured using environmentally friendly processes.



**Luxury:** reversible; with a super-soft and cosy fleece one side, and microfibre quilting on the other to draw away moisture for added comfort.



## If we can't fix it, we won't let you down!

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A Bed Protection Plan covers life's little accidents, such as food or drink spills and accidental damage.



When accidents happen we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website ([guardsman.co.uk](http://guardsman.co.uk)) or call our UK call centre on: 0345 128 1240.



Wherever possible our network of expert repair technicians and cleaning specialists always try to repair the damage.



If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £25,000, whichever is the lowest.



## The legal bit

**You can view the current summary terms and conditions at any time.**



Simply open the camera on your smartphone and hover over the QR image. This will then bring up a link that will take you to the web page which contains the relevant documents.

It is an important document which sets out the reasons why this 5 year Bed Protection Plan is considered suitable, or the most suitable, for your particular needs, objectives and circumstances.

This Bed Protection Plan meets the demands and needs of those who are eligible and wish to protect their bed against accidental stains and accidental damage for 5 years.

A Guardsman Protection Plan is not a substitute for regular care and cleaning. We'll take care of the accidents, but the day to day care is down to you. Visit [www.safeclean.co.uk](http://www.safeclean.co.uk) to find your local technician and obtain a free quotation.