

Feel good furniture

HSL

EST. 1968

5 Year Furniture Care Package



GUARDSMAN
AN AMYNTA COMPANY
FURNITURE PROFESSIONALS



Complete furniture care package to help you relax with peace of mind

Guardsman Care Package = Protection Plan + Specialist Care Kit†

1. Furniture Protection Plan for peace of mind

A furniture protection plan is there to make sure you really can enjoy your furniture. It gives you total peace of mind, knowing that if we can't repair the damage, we'll replace the damaged part or the item of furniture.



2. Specialist Care Kit

Additional care and maintenance of your new furniture, including a care kit for severe build-up to a specific area.

3. Expert technician network

Our network of stain removal and repair technicians are the best in the industry and will always aim to repair the damage on their first visit!



A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day-to-day care is down to you.

We recommend Safeclean for general, whole furniture cleaning. Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

Safeclean[®]
BY GUARDSMAN



What are you covered for?

We'll cover you for accidents that happen to your furniture that result in damage and staining

Accidental staining, examples include...

- ✓ **Food** such as curry and pizza
- ✓ **Drinks** such as red wine and coffee
- ✓ **Human and animal bodily fluids** such as blood and vomit
- ✓ **Ink** such as ballpoint pen, felt tip and permanent marker
- ✓ **Bleaches and other household cleaning products**
- ✓ **Paint**
- ✓ **Oil based stains** such as grease and tar
- ✓ **Dye transfer**
- ✓ **Adhesives and glues**
- ✓ **Unidentifiable stains**
- ✓ **Make-up and toiletries**
- ✓ **Acidic liquids** such as vinegar and lemon juice

We do not cover**...

- ✗ General cleaning
- ✗ Colour change
- ✗ Animal damage that has been allowed accumulate
- ✗ Wear and tear or general soiling
- ✗ Faults which are covered by the manufacturer's 1st year warranty

Accidental damage, examples include...

- ✓ **Tears and rips** caused by keys and belt buckles
- ✓ **Burns** caused by cigarettes
- ✓ **Scuffs and scratches**
- ✓ **Pet scratches, bites or chews** (not as a result of a build-up)
- ✓ **Thread pulls** (to fabric upholstery)
- ✓ **Breakage of frame, springs and interiors** resulting from an accident
- ✓ **Broken mechanisms** resulting from an accident
- ✓ **Excessive loss of resilience of interior fillings***

† A Furniture Protection Plan can only be sold as part of a care package including an additional care plan and a specialist care kit. See separate insert for additional info.

Additional care kits can be purchased separately.

* From Year 2 onwards. Faults in the 1st year are covered by the manufacturer's own warranty and should be referred to your retailer.

** This is not an exhaustive list, refer to the full terms and conditions for the complete list.

Expert repair service to keep your furniture protected

If we can't fix it, we won't let you down!



The Furniture Protection Plan covers life's little accidents, such as food or drink spills and accidental damage to your furniture. These must be reported to us each time they happen in accordance with the terms and conditions of your plan.



When accidents happen we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our UK call centre on **0345 128 1240**.



Wherever possible our network of expert repair technicians and stain removal specialists always try to repair the damage.



If a repair isn't possible, we will source new parts for you, or if parts are not available, a replacement item.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £15,000, whichever is the lowest. Your limit of indemnity will reduce after each claim.

The legal bit.



SCAN ME

You can view the current summary terms and conditions for this HSL Upholstery Protection Plan at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the web page which contains the relevant document.

It is an important document which sets out the reasons why this 5 year Furniture Protection Plan is suitable for your particular needs, objectives and circumstances.

This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.