

5 Year Furniture Protection Plan



GUARDSMAN
AN AMYNTA COMPANY
FURNITURE PROFESSIONALS

EZ *living*
INTERIORS

Why consider a furniture protection plan?



It covers life's little accidents, such as food or drink spills and accidental damage to your furniture. These must be reported to us each time they happen, in accordance with the terms and conditions of your plan.



When accidents happen, we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim, simply visit our website (guardsman.co.uk) or call our UK call centre on **0345 128 1240**.



Wherever possible, our network of expert repair technicians and stain removal specialists always try to repair the damage.



If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £15,000 (£25,000 for Bed plans), whichever is the lowest. Your limit of indemnity will reduce after each claim.



A Guardsman Protection Plan is not a substitute for regular care and cleaning.

We'll take care of the accidents, but the day-to-day care is down to you.

Guardsman recommend having your furniture cleaned every 12-18 months by a professional upholstery cleaner.

What are you covered for?

We'll cover you for singular accidents that happen to your furniture that result in damage and staining.

Singular incidents of accidental staining examples include...

- ✓ **Food** such as curry and pizza
- ✓ **Drinks** such as red wine and coffee
- ✓ **Human and animal bodily fluids** such as blood and vomit
- ✓ **Ink** such as ballpoint pen, felt tip and permanent marker
- ✓ **Unidentifiable stains** (not as a result of a build-up)
- ✓ **Paint**
- ✓ **Make-up and toiletries**
- ✓ **Dye transfer** (not as a result of a build-up)
- ✓ **Oil based stains** such as grease and tar
- ✓ **Adhesives and glues**
- ✓ **Bleaches** and other household cleaning products
- ✓ **Acidic liquids** such as vinegar and lemon juice
- ✓ **Wax** such as hair, candle or polish
- ✓ **Ring marks**

Singular incidents of accidental damage examples include...

- ✓ **Tears and rips** caused by keys and belt buckles
- ✓ **Burns** caused by cigarettes or sparks from a fireplace
- ✓ **Thread pulls** (to fabric upholstery)
- ✓ **Pet scratches** (not as a result of a build-up)
- ✓ **Scratches or chips**
- ✓ **Broken glass** caused by dropped items

In addition to the leather or fabric upholstery plan, you can also purchase the motion furniture top-up plan for your recliner furniture*

Motion furniture top-up plan covers you against:

- ✓ **Mechanism** failure, breaking or bending
- ✓ **Electrical** failure of control box, transformer and motor
- ✓ **Wire** breakage and cuts
- ✓ **Switches** breakage, jamming or failure

We do not cover **

- ✗ General cleaning
- ✗ Wear and tear such as an accumulation of multiple stains / damage to multiple areas
- ✗ Structural faults including broken frames, slats, legs and mechanisms, fraying of upholstery and stitching, broken zips, loss of buttons, or separation of coats or layers of pigment, veneer or finishes
- ✗ Odours
- ✗ Colour change
- ✗ Animal chewing
- ✗ Damage caused by perspiration
- ✗ Cracking to leather upholstery
- ✗ Faults which are covered by the manufacturer's own warranty
- ✗ Damage to the mattress if a Guardsman approved mattress protector is not in use
- ✗ Damage or staining to the mattress protector
- ✗ Browning or yellowing to the outer surface of the item

* This plan covers for motion furniture failure following the expiry of your manufacturer's guarantee. It is ONLY available when purchased in conjunction with a Guardsman 5 year leather or fabric protection plan.

** This is not an exhaustive list, refer to the full terms and conditions for the complete list. Faults covered by the manufacturer's own warranty should be referred to your retailer.

The legal bit



SCAN ME

You can view the current summary terms and conditions for this EZ Living Interiors Protection Plan at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the web page, click on the document entitled EZ Living Interiors Summary T&Cs.

It is an important document which sets out the reasons why this 5 year Furniture Protection Plan is suitable for your particular needs, objectives and circumstances.

This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.

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